

The attached document was submitted to the
Washoe County Board of Commissioners during
the meeting held on October 20, 2017.
by Manager's Office
for Agenda Item No. 18
and included here pursuant to NRS 241.020(8).

Dashboard Print Out

WASHOE COUNTY
BOARD OF COUNTY COMMISSIONERS

MONTHLY DASHBOARD
OCTOBER 10, 2017





COMMISSIONER REQUEST UPDATE: OCTOBER 10, 2017

Title	Priority	Progress	Next Steps	Lead Staff	ACM	Analyst	
Berkbigler (9)							
1	Committee to review general improvement districts (SB462)	Berkbigler Priority	BCC Agenda 11/14/2017	In Progress	JamieLynn Rodriguez	Dave Solaro	Rodriguez
2	Request for Information: Dispatch Funding By Jurisdiction	Berkbigler Priority	Memo 11/14/17	Review	Christine Vuletich	Christine Vuletich	Tone
3	Request for information regarding parking on streets	Berkbigler Priority	Memo 11/14/17	Assigned to staff	Dwayne Smith	Dave Solaro	Tone
4	Agenda Item request: Update of Gerlach Volunteer Fire Station		BCC Agenda 10/24/17	Assigned to staff	Aaron R. Kenneston	Kate Thomas	Searcy
5	Flooding, ditch maintenance, flood management		Memo 11/14/17	In Progress	Dwayne Smith	Dave Solaro	Searcy
6	Kurt Richter: Indoor Tennis Complex		Direct Update	In Progress	Dave Solaro	Dave Solaro	Tone
7	Request for Agenda Item: Discussion about sitting on CABs and GID Boards.		BCC Agenda	Assigned to staff	Mojra Hauenstein	Dave Solaro	Tone
8	Request to look into prohibiting target shooting in high risk areas		Memo 11/14/2017	Review	Dave Solaro	Dave Solaro	Tone
9	Waste Management		BCC Agenda 10/10/17	In Progress	Kate Thomas	Kate Thomas	Tone
Hartung (16)							
10	Alarm Ordinance/Response	Hartung Priority	Scheduling 2nd Meeting	In Progress	Dana Searcy	Dave Solaro	Searcy
11	Annexation Agreement	Hartung Priority	Direct Update 10/23/17	In Progress	Dave Solaro	Dave Solaro	Tone
12	Yes! Student Initiative	Hartung Priority	BCC Agenda	In Progress	Dana Searcy, Gabrielle Enfield	Christine Vuletich	Searcy



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	Title	Priority	Progress	Next Steps	Lead Staff	ACM	Analyst
13	Agenda Item request: Discussion on adding an additional member to the Animal Control Board		BCC Agenda	Assigned to staff	Shyanne Schull	Dave Solaro	Rodriguez
14	Agenda Item request: Update of Gerlach Volunteer Fire Station		BCC Agenda 10/24/17	Assigned to staff	Aaron R. Kenneston	Kate Thomas	Searcy
15	Alzheimers: Request for presentation on Alzheimer patient services in Vegas (Jeff Kline)		BCC Agenda	In Progress	amber howell	Kate Thomas	Tone
16	Flooding, ditch maintenance, flood management		Memo 11/14/17	In Progress	Dwayne Smith	Dave Solaro	Searcy
17	Lemmon Valley Flooding: Information Meeting with Legislators		Memo	In Progress	JamieLynn Rodriguez	Dave Solaro	Rodriguez
18	Regional Plan Update		Direct Update	In Progress	Mojra Hauenstein	Dave Solaro	Tone
19	Request for Information: Dispatch Funding By Jurisdiction	Berkbigler Priority	Memo 11/14/17	Review	Christine Vuletich	Christine Vuletich	Tone
20	Request for Presentation: Rick Warner presentation about the re-use of effluent water.		BCC Agenda	Review	Marilyn Kramer	Dave Solaro	Searcy
21	Request to look into prohibiting target shooting in high risk areas		Memo 11/14/2017	Review	Dave Solaro	Dave Solaro	Tone
22	Review of cost recovery options for public safety		Direct Update	Review	Mark Mathers	Christine Vuletich	Rodriguez
23	Review options for Countywide and North Valleys Storm Water/Special Assessment Districts		BCC Agenda	Review	Dave Solaro	Dave Solaro	Searcy
24	Waste Management		BCC Agenda 10/10/17	In Progress	Kate Thomas	Kate Thomas	Tone
25	Waste Management: Request for information contract variations between Washoe County and Incline Village		Memo 10/10/17	In Progress	Sarah Tone	Kate Thomas	Tone



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Herman (10)						
26	Agenda Item request: Update of Gerlach Volunteer Fire Station		BCC Agenda 10/24/17	Assigned to staff	Aaron R. Kenneston	Kate Thomas Searcy
27	District Funds: \$5,000 to Truckee Meadows Healthy Communities (TMHC) to help fund the Remote Area Medical (RAM) Clinic		BCC Agenda 10/17/17	Assigned to staff	Dana Searcy	Dave Solaro Searcy
28	District Funds: up to \$10,000 to Verdi Water Support for Fire Suppression		BCC Agenda 10/17/17	Staff Review	Dana Searcy	Dave Solaro Searcy
29	Request for Agenda Item: Discussion about sitting on CABs and GID Boards.		BCC Agenda	Assigned to staff	Mojra Hauenstein	Dave Solaro Tone
30	Request for an update on the Raven Hangar Door		Direct Update	Assigned to staff	Kate Thomas	Kate Thomas Searcy
31	Request for Information: RS2477 Roads		Direct Update	Assigned to staff	Dave Solaro	Dave Solaro Searcy
32	Request to review process for addressing neighborhood complaints to CSD		Direct Update	Staff Review	Dave Solaro	Dave Solaro Tone
33	Update on signage installation at Peavine		Direct Update	In Progress	Dave Solaro	Dave Solaro Tone
34	Warm Springs Voting Location		Direct Update	In Progress	Luanne Cutler	Christine Vuletich Tone
Jung (10)						
35	Request for information to Commission on emergency management practices for policy makers	Jung Priority	BCC Agenda	Review	Aaron R. Kenneston	Kate Thomas Searcy
36	Request for update on Community Mental Health Programs Per NRS	Jung Priority	Direct Update	Assigned to staff	Amber Howell	Kate Thomas Tone
37	Flooding, ditch maintenance, flood management		Memo 11/14/17	In Progress	Dwayne Smith	Dave Solaro Searcy



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38	Lemmon Valley Flooding: Request for all costs associated with waived permit fees for Lemmon Valley residents to be included in the total costs for the February 2017 Flood		Budget Review	Assigned to staff	Dave Solaro	Dave Solaro	Searcy
39	Parks and Trails - Request User Friendly Signs		Memo	Review	Dave Solaro	Dave Solaro	Tone
40	Request for Information: Dispatch Funding By Jurisdiction	Berkbigler Priority	Memo 11/14/17	Review	Christine Vuletich	Christine Vuletich	Tone
41	Request to look into prohibiting target shooting in high risk areas		Memo 11/14/2017	Review	Dave Solaro	Dave Solaro	Tone
42	Request to survey citizens in all districts on what they wanted in terms of outreach		Memo	Assigned to staff	Nancy Leuenhagen	Solaro	Tone
43	Request to work on creating ordinances for Car Charging Station modeled after the City of Reno so they are ready when we have Car Charging Stations.		BCC Agenda 10/10/2017	Assigned to staff	Dave Solaro	Dave Solaro	Rodriguez
44	Senior Center - Room Rates/Fees		Direct Update	Staff Review	Sarah Tone	Christine Vuletich	Tone
Lucey (13)							
45	2hr: Downtown Navigator Program	Lucey Priority	BCC Agenda	2 hr Rule	Kate Thomas	Kate Thomas	Tone
46	Downtown Court	Lucey Priority	BCC Agenda 12/12/17	Review	Dave Solaro	Dave Solaro	Searcy
47	Health District strategy for additional demands expected from regional growth	Lucey Priority	Staff Review	In Progress	Dave Solaro	Dave Solaro	Searcy
48	2 hour: Request to review and update Washoe County business license and permitting for breweries with respect to state regulations and possible process efficiencies.		Legislative Review	Assigned to staff	JamieLynn Rodriguez	Dave Solaro	Rodriguez



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49	Agenda Item request: Discussion on adding an additional member to the Animal Control Board		BCC Agenda	Assigned to staff	Shyanne Schull	Dave Solaro	Rodriguez
50	Alarm Ordinance/Response	Hartung Priority	Scheduling 2nd Meeting	In Progress	Dana Searcy	Dave Solaro	Searcy
51	Flooding, ditch maintenance, flood management		Memo 11/14/17	In Progress	Dwayne Smith	Dave Solaro	Searcy
52	MME: Expand Hours		BCC Agenda	Assigned to staff	Dave Solaro	Dave Solaro	Tone
53	Request to set up Disaster Relief Funds		Direct Update	Review	Dave Solaro	Dave Solaro	Searcy
54	Request to work on creating ordinances for Car Charging Station modeled after the City of Reno so they are ready when we have Car Charging Stations.		BCC Agenda 10/10/2017	Assigned to staff	Dave Solaro	Dave Solaro	Rodriguez
55	Review options for Countywide and North Valleys Storm Water/Special Assessment Districts		BCC Agenda	Review	Dave Solaro	Dave Solaro	Searcy
56	Update on signage installation at Peavine		Direct Update	In Progress	Dave Solaro	Dave Solaro	Tone
57	Waste Management		BCC Agenda 10/10/17	In Progress	Kate Thomas	Kate Thomas	Tone



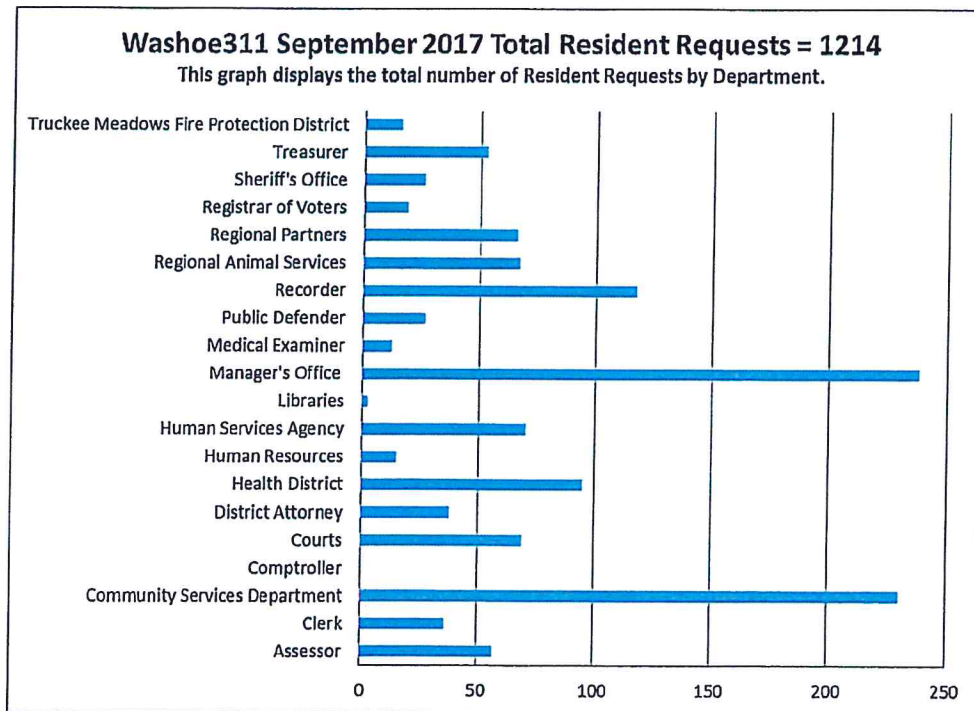
BCC MONTHLY DASHBOARD

WASHOE311 OVERVIEW

The Washoe311 Service Center is a centralized point of contact for residents to connect to Washoe County services. Washoe311 is currently focused on redirecting and connecting residents with the appropriate department and, for select calls, has expanded to provide extended service during the initial call. The Washoe311 team total activity for the month of September was 1214 points of contact.

September 2017 –Top 10 Most Submitted Requests

- | | |
|---|---|
| <ul style="list-style-type: none"> • Marriage Certificate • City of Reno • Manager's Office • Animal Issue • Building Permit | <ul style="list-style-type: none"> • Child Protective Services • Personal Property Taxes • Reno Justice Court Civil Division • Public Defender • Child Support |
|---|---|



Did You Know: You can view all planning applications submitted to the Washoe County Planning Department [online](http://www.washoecounty.us)? Visit www.washoecounty.us and search for "planning applications".

Washoe311 team can be reached directly at washoe311@washoecounty.us, 3-1-1, (775) 328-2003, or online at www.washoecounty.us (Select "Ask Us")





BCC MONTHLY DASHBOARD

WASHOE311 BY DISTRICT

By Commission District, below is a look at the most common requests from residents in September 2017.

District 1

- City of Reno
- Child Protective Services
- Personal Property Taxes

District 2

- Waste Management Issues
- Environmental Health Issues
- Manager's Office

District 3

- City of Reno
- Citizen Concern
- Property Taxes Change of Address

District 4

- Waste Management Issues
- Code Violation/Enforcement
- Manager's Office

District 5

- City of Reno
- Veteran Exemptions
- Waste Management Issues

